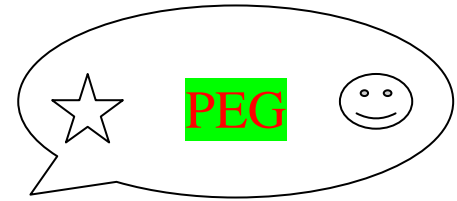


Patient Experience Group Terms of Reference



How often?

Every 6 weeks



Where?

Sandal Rugby Club, Wakefield



How Long?

2 hours



Who?

Service users
Family carers
Professionals
(Who are using or working in learning disability services within Wakefield.)



Guest speakers invited to attend by the group.

The group are happy for new people to come to the meetings at any time.

Aim

To promote the health needs of people with learning disabilities across Wakefield and to improve the quality of health services they receive.

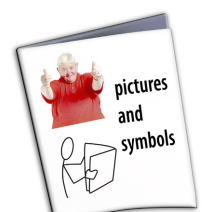


To work as a consultation group and provide a listening service for carers and people with learning disabilities.

Jobs

Support and guide the work of the Strategic Health Facilitator.

Provide mainstream health services with expert guidance when developing services.



(Signage, accessible information, care pathways, improving patient experience and training)



Provide feedback, recommendations and outcomes to the Strategic Health Group and the Learning Disability Partnership Board.

These terms of reference will be reviewed every year.



Marie Gibb
Strategic Health Facilitator
26 July 2010