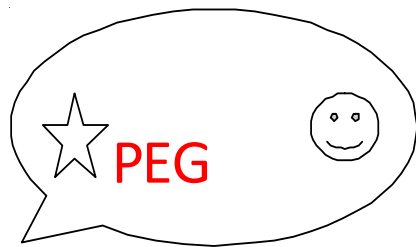


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Wakefield Patient Experience Group

1405b

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SMOKE FREE
hospital

cleanyourhands
campaign 

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Let us know what you think

Tell us what is good



Tell us what is bad



Tell us how to make it better



Information for patients and carers

Making a complaint means speaking up about something you do not like or you are not happy with. We would like you to tell us what you liked and what you did not like about your care.

Which hospital did you go to? (put a ✓ in the box)



Pinderfields



Pontefract



Dewsbury



Clayton

What happens next?



We will get back in touch with you and tell you what we plan to do.

3.



Or you can call us on: 01924 213684

4.



You can also email us at :
pals@midyorks.nhs.uk

This will help us to make things better.



Tell us if you are happy when
you went to the hospital

Put a ✓ in this box



Tell us if you were unhappy when
you went to the hospital

Put a ✗ in this box

We will keep what you tell us confidential.

Confidential means not telling anyone unless you say yes.



Any thing you say will be dealt with fairly.

How do I tell you what I think?

If you need help to have your say someone may be able to help you.



**You can ring
Marie Gibb,
Statagic Health
Facilitator
on: 01924 213011**

You can use any of the 4 ways shown.

1.



You can tell someone face to face.

2.



**Patient Liaison Team
West Cottage Annex
Pinderfields General Hospital
Aberford Road
Wakefield
WF1 4TU**