

Keeping Safe at Home



Before you open the door check to see who it is by looking through your front window or looking through the peep hole if you have one.



Only open the door when you have put the chain on.



Get a good look at their clothing, some official callers will have a uniform bearing their company or organisation logo. They will also have an Identification Card which you can ask to see.



Utility services may operate a password system. Contact your local branch to find out more.



Suggest that the caller come back later. You can either check their story by telephoning their organisation or you can ask someone to be with you when they come back.



Check any phone number they give you in your own telephone directory. Do not rely on the number on their card, it may be the number of their partner in crime.



Always lock the back door before opening the front or vice versa. Bogus callers sometimes work in pairs, one caller could be distracting you at the front and the other sneaking in at the back.



Let the police and your neighbours know if you have had a suspicious caller at the door.



Emergency situations can arise. Do not leave the door chain on all of the time as this may cause a delay. Only put the chain on before answering the door.



Remember if in doubt keep them out.



Bogus callers come in all shapes and sizes, including children. Do not let them in. If you do not have a door chain or peep hole consider having one fitted, they don't cost very much.